

Terms and Conditions for Field Sales & Compliance Agents, Sub-Agents, Affiliates, and Vendors

1. Introduction

This agreement sets out the terms and conditions for Field Sales & Compliance Agents (Tier 1 Agents), Sub-Agents (Tier 2 Agents), Verified Affiliates (Tier 3 Agents), and Vendors (Tier 4 Agents) participating in EWPS's commission-based program. By signing up and participating in any of these roles, you agree to the following terms:

2. Roles and Commission Structure

2.1 Field Sales & Compliance Agents (Tier 1 Agents):

- Tier 1 agents are the primary sales agents responsible for driving sales, onboarding users, and managing their assigned territories.
- They earn a base commission fee of ₦400 per successful sale and additional bonuses based on performance metrics and targets.
- They also receive part of the earnings generated by Tier 2 agents (Sub-Agents) under their management.

2.2 Sub-Agents (Tier 2 Agents):

- Tier 2 agents operate under Tier 1 agents and are responsible for sales within their assigned territories under the supervision of the Tier 1 agent.
- The commission is ₦400, which is shared with the Tier 1 agent. The exact distribution and any bonus scheme are determined as per the affiliate onboarding program.
- Bonuses are available based on performance milestones.

2.3 Verified Affiliates (Tier 3 Agents):

- Tier 3 agents are verified affiliates responsible for driving sales through referrals via online and offline platforms.
- Commissions for Tier 3 agents vary depending on the specific EWPS Mobile Plan

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being sold, as detailed in the Affiliate Onboarding Program eBook.

- Tier 3 agents receive their commissions monthly, based on the sales they've driven.

2.4 Vendors (Tier 4 Agents):

- Tier 4 agents are vendors who partner with EWPS by offering a 30-day warranty gift card to their customers upon purchase.
- They also earn commissions based on customer sign-ups and purchases driven by the issued gift cards.
- Vendors' commission structure varies depending on the type of service/product and customer acquisition metrics.

3. Commission Payment Terms

- Payment Schedule: Commissions will be paid monthly for all agents and vendors.
- Payment Method: All payments will be made via the designated payment method on your profile (bank transfer, etc.).
- Bonuses: All bonus payouts for performance will be calculated and distributed at the end of each month.
- Taxation: You are responsible for any local, state, or federal taxes on your commissions.

4. Responsibilities and Expectations

4.1 Tier 1 Agents:

- Ensure sales targets are met within assigned territories.
- Train and manage Tier 2 Sub-Agents.
- Submit weekly sales reports to the company.
- Provide customer support and follow-up in case of queries or complaints.

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4.2 Tier 2 Agents:

- Work under Tier 1 agents to achieve sales goals.
- Generate sales leads and close deals within assigned areas.
- Follow the code of conduct and represent EWPS professionally.

4.3 Tier 3 Agents:

- Promote EWPS products and services through online and offline channels.
- Use only approved marketing materials and adhere to the branding guidelines.
- Ensure that referrals are properly tracked through affiliate links to earn commissions.

4.4 Tier 4 Agents (Vendors):

- Issue the 30-day warranty gift card to customers upon purchase.
- Ensure proper communication with customers regarding the activation of their warranties.
- Uphold the brand integrity of EWPS at all times and follow all business and legal regulations.

5. Plan-Based Commission Breakdown

Each plan offered by EWPS comes with its own specific commission rates for Tier 1 through Tier 4 agents. These rates are detailed in the Affiliate Onboarding Program eBook, which outlines the percentages and commission caps per plan. All agents are advised to familiarize themselves with these details before proceeding with sales.

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6. Performance Evaluation and Termination

- EWPS will regularly evaluate agent and vendor performance based on sales, customer satisfaction, and compliance with company policies.
- Failure to meet sales targets or non-compliance with company policies may result in termination or withholding of commissions.
- Agents found engaging in fraudulent activities, misrepresentation, or unethical practices will be immediately disqualified, and any unpaid commissions will be forfeited.

7. Non-Compete and Confidentiality

- Agents and vendors agree not to compete directly with EWPS by offering competing services within a 12-month period after leaving the program.
- All business information, sales strategies, client data, and pricing structures are confidential and should not be shared with third parties without EWPS's written consent.

8. Data Collection and Privacy

- Agents are responsible for collecting and managing customer information per EWPS's data collection policies.
- All agents and vendors must comply with data protection regulations and ensure customer data is handled with the utmost confidentiality.

9. Changes to the Terms

- EWPS reserves the right to change these terms and conditions at any time. Agents and vendors will be informed of any changes via email and the official platform.

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10. Dispute Resolution

- In the case of any disputes regarding commission, performance, or payment, agents and vendors must first communicate with their direct manager or EWPS representative.
- If unresolved, disputes may be escalated for further review within the EWPS compliance team.

11. Acceptance of Terms

By continuing your participation as a Field Sales & Compliance Agent, Sub-Agent, Verified Affiliate, or Vendor, you acknowledge that you have read and agreed to these terms and conditions.

For more details or inquiries, please reach out to the support Team
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